

VOLKSWAGEN

GROUP ITALIA S.P.A.

PRODUCT COMPLIANCE POLICY

PCMS

PRODUCT COMPLIANCE MANAGEMENT SYSTEM

Premise

The brands of our Group offer a solid portfolio of products containing solutions that meet the different mobility needs of our customers all over the world. The key to sustainable success is the innovative capacity of our products and services, but also their reliability in everyday use. For this reason, the compliance of our products and services with the applicable voluntary and legal requirements is one of the top priorities for the Volkswagen Group.

Given the complexity of our products and their technological interdependencies, the Group can only meet this demand as an overall entity and together with all brands. The Management of the Group and the Management of each individual production company, distinguished by related brand, assign importance to product compliance in all business decisions. This is reflected in the jointly adopted Group Policy on the Product Compliance Management System (PCMS). The full Compliance with legal requirements, internal and external standards, contractually agreed Customer choices and voluntary commitments undertaken by the Group are our top priority, in harmony with the provisions of our Code of Ethics.

With our sustainable PCMS we will ensure and continuously improve compliance throughout the entire product lifecycle.

Leadership and responsibility

VGI Management is aware of the impact deriving from the company's activities and will demonstrate, in words and deeds, its commitment to respect the rules and to be an example in this regard. It is responsible for implementing this policy in its business areas and must ensure that all employees are informed and qualified, thus also being able to undertake responsibility for the tasks assigned to them. VGI's Board of Directors and all Management attach equal weight to product compliance compared to other business factors in the Company's decision-making process.

Compliance

At VGI we comply with legal requirements and are guided by the standards and objectives of our Company.

Our product compliance management systems take into account the aspects and obligations arising from our activities and processes. Fraud and negligence are considered a serious violation of the rules. The consistency of our activities with the guidelines of our product compliance policy and other corporate guidelines in this area is reviewed annually and the VGI Board of Directors is informed of the results of such verification.

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Collaboration with stakeholders, communication and training

As part of the implementation of the product compliance policy, at VGI we train and motivate employees to perform their duties responsibly, from every point of view.

We guarantee the widest collaboration with suppliers, business partners, bodies and control Institutions, in order to prepare the most appropriate product compliance measures.

We are committed to providing transparent and reliable information in dialogue with stakeholders.

Continuous improvement

As part of our commitment to continuous improvement, we implement management systems that integrate product compliance requirements into key business processes.

We define performance indicators for product compliance in all our activities. Indicators allow us to evaluate our performance and set goals for continuous improvement.

If the goals are not met or there are shortcomings in the VGI compliance process, we investigate the causes and take corrective actions to prevent the error and for continuous progress.

Verona, 1 March 2022

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Chief Executive Officer



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Financial Director



Andrea Alessi
Volkswagen Division Director



Fabrizio Longo
Audi Division Director



Francesco Cimmino
Skoda Division Director



Pierantonio Vianello
CUPRA and SEAT Division Director



Fabio Di Giuseppe
Commercial Vehicles Division Director



Oscar Molon
Group After Sales Director



Luca Bedin
Group Operations Director



Raffaella Ponticelli
Human Resources Director



Gianfranco Supino
IT Director



Federica Bennato
Press & P.R. Director